



Cala reservation

Frequently asked questions



Cala reservation

Frequently asked questions

1. Can I reserve or hold a home of my choice prior to launch?

Cala will not hold or reserve any home prior to the official launch of a development. We do not have, or operate, 'waiting lists'. Everyone on our development database is given equal communication on any new releases along with when these will be available for reservation and the process involved in reserving a home with Cala. For this reason, we strongly encourage all interested parties to register on the Cala Homes website and opt-in to receive email alerts. In addition we would encourage you to make direct contact with our Sales Consultants to confirm your interest and status.

Prior to the launch we are happy to discuss our homes with you, answer any queries you may have and note your interest on specific home/s on the development so that we can ensure you are made aware of release dates, but we cannot hold any plots.

2. Can I be certain that I will be able to secure the home I am interested in?

Release dates and prices are given to the full development database in advance of being published on our website so that everyone has equal opportunity to secure the home of their choice. Please note that we accept reservations on the first come first served basis from the day of release, subject to financial qualifications and position of each buyer.

3. What is required to reserve a home with Cala?

If you are interested in securing one of these properties, we would strongly recommend that you to speak to our sales team to confirm your position and we also require that you to speak with our financial advisors to go through the qualification process. In order to complete our 28 day missive period priority will be given in most cases to non-dependant buyers (e.g. already sold their home, cash buyers, or are under offer), please speak to our sales team for details.

In order to secure a reservation, Cala Homes (East) Ltd will require proof of identity and address within a 48 hour timescale after release. This can be provided by means of passport or photo driving licence along with a current utility bill/council tax bill/Inland Revenue correspondence. This is necessary for each party in joint purchases and is required by Cala Homes (East) Ltd to satisfy laws on Money Laundering. Please ask our Sales Consultants for more details.



Cala reservation

Frequently asked questions

4. Will I be able to see the property before purchasing?

The majority of our homes are purchased off-plan, and therefore are not available to view ahead of customers purchasing.

However, depending on the style of property you choose, we may be in a position to invite you to view a showhome on the development you are interested in or on another development nearby to let you see the layout of the same or a similar property. You can view our range of showhomes at <https://www.cala.co.uk/about-cala/find-a-showhome/>

5. Can I find out the sizes of the rooms?

The details on specification and approximate sizes of the rooms will be provided in the official brochure at the sales launch.

6. When will the prices of the homes be confirmed?

Pricing for each release of homes will be made available ahead of the release date and will be communicated to the database.

7. Can I change the layout or specification if the property is not built yet?

At Cala we pride ourselves on offering well designed layouts and high specification throughout as standard. We are unable to alter any layouts, however we do offer a list of optional items to help you personalise your new home.

8. Will Part Exchange be available?

Part Exchange is a service that is offered on selected homes and developments across the region. We do not usually offer this on future developments or homes ahead of launch, however, we still encourage you to speak with our sales team if you have a house to sell and we will be happy to explain how we may be able to help.